

## OSSOME ACRES

### Terms & Conditions:

By submitting an application you acknowledge that you have read and agree to be bound by the terms and conditions stated here:

- Your spot on the CSA Harvest Box Program will be reserved once the online application has been received. Once Ossome Acres receives a deposit of \$50 your application will be finalized.
- Deposit will go towards the total amount due. (Deposit is non-refundable)
- Payment is due one month prior to the start of the season. Pre-authorized monthly payments will start one month prior to the start of the season and continue monthly till October.
- Agree to receive Ossome Acres newsletter, our main way of communication with CSA members.
- The allotted delivery time will remain on the same day for the entire season and the delivery schedule will occur by region. (i.e.: Rosedale, Downtown, Sardis).
- Harvest box may be delivered without member being home (i.e.: still at work). We requested that empty harvest box be placed outdoors in a covered area in order to make the exchange for a full box.
- If you are away on vacation or out of town for the delivery day; provide Ossome Acres with an alternate person who will be accepting delivery on your behalf. Alternate delivery location can be arranged, if in the Chilliwack area.
- We can issue a refund if you contact us thirty days or more prior to the start of the season (minus the \$50 deposit).
- We will NOT issue refunds once the program has started. However, you can sell your share to another person.
- All information that is collected by Ossome Acres is held in strict confidentiality and will not be shared or sold to anyone.
- All NSF cheques will be subject to a \$15 processing fee.